November 2008

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Bulletin No.: 07123A

Dear < Division(s) > Customer:

As the owner of a 2004-06 Chevrolet Colorado or GMC Canyon midsize pick-up truck, equipped with either a 2.8L 4-cylinder or 3.5L 5-cylinder engine, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2004-06 Chevrolet Colorado and GMC Canyon midsize vehicles, equipped with either a 2.8L 4-cylinder or 3.5L 5-cylinder engine, may experience a condition where the engine intake valve seats may wear. This will cause partial misfire and illumination of the Service Engine Soon (SES) light. Continued operation and resulting additional wear may eventually lead to engine idle roughness.

<u>Do not take your vehicle to your <Division> dealer as a result of this letter unless you believe that your vehicle has the condition as described above.</u>

What We Have Done: General Motors is providing owners with additional protection for the engine intake valve seat wear condition. If this condition occurs on your 2004-06 Chevrolet Colorado or GMC Canyon midsize pick-up truck within 7 years of the date your vehicle was originally placed in service or 100,000 miles (160,000 km), whichever occurs first, the condition will be repaired for you at no charge.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to call the service department at your dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

**Reimbursement:** The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Customer requests for reimbursement are to be submitted prior to or by August 31, 2008 (2004-05 model year); November 30, 2009 (2006 model year).

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the <VINDivisionName> Customer Assistance Center at the number listed below.

| Division              | Number         | Text Telephones (TTY) |
|-----------------------|----------------|-----------------------|
| Chevrolet             | 1-800-630-2438 | 1-800-833-2438        |
| GMC                   | 1-866-996-9463 | 1-800-462-8583        |
| Guam                  | 1-671-648-8650 |                       |
| Puerto Rico – English | 1-800-496-9992 | 61 72 1               |
| Puerto Rico – Español | 1-800-496-9993 |                       |
| Virgin Islands        | 1-800-496-9994 |                       |

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

**General Motors Corporation** 

Enclosure 07123A